

# U.S. DEPARTMENT OF THE INTERIOR NATIONAL PARK SERVICE UNITED STATES PARK POLICE

31.01

## **GENERAL ORDER**

## **CONDUCT**

**Notes:** This General Order was originally signed by Chief Robert D. MacLean and published on 03-07-16. It was signed and republished on 08-03-21.

**DOI/NPS References:**Related Policy Materials: G.O. 32.04 Personnel and Administrative Complaints (03-25-16)

**Publication/Effective Date:** 03-07-16 **Authorized By:** 

Panela A. Smith

Pamela A. Smith, Chief of Police

#### I. POLICY

United States Park Police (USPP) officers shall maintain the highest standards of honesty, integrity, impartiality, and conduct to ensure the accomplishment of the USPP's mission and to maintain public confidence.

#### II. PURPOSE

This General Order establishes certain rules of conduct and the procedures for reporting and investigating cases of misconduct involving USPP personnel.

#### III. RESPONSIBILITY

It is an officer's responsibility to become familiar with and comply with all Federal statutes and the rules and regulations of the Office of Personnel Management, Department of the Interior, National Park Service, and the USPP concerning conduct, ethics, and courtesy.

### IV. CONDUCT

- A. An officer shall refrain from conduct that impairs the efficiency of the USPP or causes the loss of public confidence in the USPP.
- B. An officer shall comply with any lawful orders or directives issued by a superior officer.
- C. An officer shall maintain decorum and command of temper and exercise patience and discretion at all times. Harsh, violent, profane, or insolent language shall not be used. The officer shall conduct himself/herself in a professional manner.

- D. An officer shall not engage in criminal, dishonest, immoral, or notoriously disgraceful conduct or other conduct prejudicial to the Government (5 CFR Part 735.203).
- E. An officer shall avoid regular or continuous association with persons whom he/she knows or should know are under criminal investigation or indictment or who have a reputation for felonious or criminal behavior, except as required by the performance of official duties or where unavoidable due to personal relationships.
- F. No employee, without justifiable and excusable cause, shall assault, resist, oppose, impede, intimidate, or interfere with an officer of this agency or another law enforcement officer while engaged in or on account of the performance of official duties.
- G. An officer shall not interfere with the court case of another officer. This does not preclude action by USPP management or a supervisor if the action of the officer is improper or is not in the best interest of the USPP, nor does this preclude action by members of Criminal Investigations (CI) in the proper performance of their duties.

#### V. REPORTING AND INVESTIGATING

- A. Whenever an officer observes any action by another officer that he/she deems misconduct, such conduct shall be reported to his/her immediate supervisor. The immediate supervisor of the officer being reported shall be responsible for investigating the complaint. When circumstances warrant immediate attention and the officer observing the violation is a USPP supervisor, that supervisor shall exercise his/her authority to immediately correct the situation and report the incident pursuant to General Order 32.04 *Personnel and Administrative Complaints*.
- B. If an officer feels that his/her performance of duty or court case has been interfered with by another in violation of Section IV.F or IV.G of this General Order, the matter shall be reported to his/her supervisor.
- C. An officer shall seek advice from his/her supervisor prior to initiating an administrative complaint.
- D. Whenever an officer physically interferes in the actions of another officer (of equal or higher rank) or an officer of another organization, he/she shall, as soon as possible, notify his/her immediate supervisor of the incident and submit a Case Incident Record (NPS Form 10-343). If an official physically interferes with the actions of a subordinate officer, the official shall complete an NPS Form 10-343 that explains the circumstances surrounding the incident.

- E. All administrative complaints alleging interference with an officer's actions or court case shall contain only the facts and circumstances of the incident and shall not contain any determination of misconduct. Such reports shall be submitted following USPP policies and procedures for administrative complaints.
- F. Allegations of serious misconduct against an officer may warrant placing the officer in a "restricted duty" status pending an investigation. In such cases, the Shift Commander or higher-ranking official shall issue a written directive to the affected officer advising that he/she is being placed in a restricted duty status. Upon notification, the advising ranking official shall relieve the officer of his/her law enforcement authority and the officer shall immediately surrender his/her assigned USPP-issued firearms, breast badge, and cap badge, as well as his/her credentials. In addition, the officer's authority to carry an off-duty weapon is rescinded.
- G. Nothing in this General Order shall be construed to prevent or hinder the legitimate function, duties, responsibility, and relationship of supervisors and subordinates.

#### VI. REFERENCES

- A. 5 CFR Part 735
- B. USPP Field Manual